

Terms & Conditions

- Rates are per person, per night based on double occupancy, subject to change without notice (not valid for groups and weddings). They include taxes and gratuities.
- All reservations must be confirmed with a credit card (Visa, AMEX, or MasterCard) of the person that is traveling. A credit card and ID are required upon your arrival. Third-party credit cards are not accepted.
- Kids' and teens' stay is included in Zen Grand Suite, Zen Grand Pool Suite, and Zen Grand Family Suite. Valid to travel from April 7th to October 31st, 2024.
- The 50% off on kids' and teens' rates applies for stays in Ambassador Suite, Ambassador Pool Suite, Ambassador Family Suite, and Grand Class Suite. Valid to travel from April 7th to October 31st, 2024.
- Suite upgrade subject to availability. Valid to travel from May 1st to May 31st, 2024, and from August 1st to October 31st, 2024.
- Spa credit is per person, per night, and it is not combinable with Consortia amenities. Applies to treatments of 50+ minutes; does not apply to Beauty Salon, Spa Boutique, Water Ceremony, or outdoor Spa treatments (Spa Corner). It cannot be transferred from one guest to another and cannot be accumulated, redeemed for cash, or combined with any other Spa promotion. Unused balances will not be refunded. Does not apply to Spa Corner treatments. The Water Ceremony, as well as any other Spa service, requires a reservation with your Concierge or directly at the Spa.
- The photoshoot session is complimentary. Select your photo package between the different available options (\$). Contact our E-Concierge: conciergerm@velasresorts.com.
- Promotion subject to changes without notice.