

GRAND VELAS RIVIERA MAYA
SPRING 2025
TERMS AND CONDITIONS

- Rates are per person, per night based on double occupancy, subject to change without notice (not valid for groups). They include taxes and gratuities.
- All reservations must be confirmed with a credit card (Visa, AMEX, or MasterCard) of the person that is traveling. A credit card and ID are required upon your arrival. Third-party credit cards are not accepted.
- The stay for kids ages 4 to 12 is included for up to 2 minors staying with 2 adults in any category within the Zen Grand ambiance. Valid for travel from March 1st to April 9th, 2025.
- Spa credit is per person, per night, and it is not combinable with Consortia amenities. Applies to treatments of 50+ minutes; does not apply to Beauty Salon, Spa Boutique, Water Ceremony, or outdoor spa treatments (Spa Corner). It cannot be transferred from one guest to another and cannot be accumulated, redeemed for cash, or combined with any other spa promotion. Unused balances will not be refunded. Does not apply to Spa Corner treatments. The Water Ceremony, as well as any other spa service, requires a reservation with your Concierge or directly at the spa.
- The photoshoot session is complimentary. Select your photo package between the different available options (\$). Contact our e-Concierge for more information: conciergerm@velasresorts.com.
- This promotion is subject to change without notice. It is valid for new and individual bookings only. It is not applicable for groups or weddings and cannot be combined with other promotions.