

Terms and Conditions

- Rates are per person, per night based on double occupancy, subject to change without notice (not valid for groups). Taxes and tips are included.
- All reservations must be confirmed with a credit card (Visa, AMEX, or MasterCard) of the traveling person. A credit card and identification are required upon arrival. Third-party credit cards are not accepted.
- The 10% discount applies to standard category suites. It does not apply to Zen Grand Suites.
- The 15% discount applies only to Grand Class category suites.
- Spa credit is per person, per night, and it is not combinable with Consortia amenities. Applies to treatments of 50+ minutes; does not apply to Beauty Salon, Spa Boutique, Water Ceremony, or outdoor Spa treatments (Spa Corner). It cannot be transferred from one guest to another and cannot be accumulated, redeemed for cash, or combined with any other Spa promotion. Unused balances will not be refunded. Does not apply to Spa Corner treatments. The Water Ceremony, as well as any other Spa service, requires a reservation with your Concierge or directly at the Spa.
- The photoshoot session is complimentary. Select your photo package between the different available options (\$). Contact our e-Concierge: conciergerm@velasresorts.com.
- Valid for new and individual bookings only. Not applicable for groups nor weddings and cannot be combined with other promotions.
- Blackout dates: From June 12th to 18th and July 4th to 7th across all categories. Zen Pool category from August 1st to 31st, and Ambassador Suite and Grand Class categories from May 10th to June 30th and August 1st to 31st.
- Promotion subject to change without notice.