TERMS & CONDITIONS

- Rates are per person, per night, based on double occupancy, subject to change without notice (not valid for groups). They include taxes and gratuities.
- All reservations must be confirmed with the traveling person's credit card (Visa, AMEX, or MasterCard). Upon arrival, a credit card and ID are required. Third-party credit cards are not accepted.
- Discounts apply as follows:

    - 10% off Zen Grand Suite, Zen Grand Pool Suite, and Zen Grand Family Suite (flexible rate)
    - 15% off Zen Grand Suite, Zen Grand Pool Suite, and Zen Grand Family Suite (non-refundable rate)
    - 15% off Ambassador Ocean View Suite, Ambassador Pool Suite, Ambassador Family Suite, and Grand Class Suite (flexible rate)
    - 20% off Ambassador Ocean View Suite, Ambassador Pool Suite, Ambassador Family Suite, and Grand Class Suite (non-refundable rate)
- The kids' stay (ages 4 to 12) is included and valid for up to 2 minors sharing a suite with 1 adult in any category.
- The discount for teens ages 13 to 15 is valid for up to 2 minors sharing a suite with 1 adult in any category.
- Spa credit is per person per night, and it is not combinable with consortia amenities. Applies to treatments of 50+ minutes; does not apply to beauty salon, spa boutique, Water Ceremony, or outdoor spa treatments (Spa Cabanas). It cannot be transferred from one guest to another and cannot be accumulated, redeemed for cash, or combined with any other spa promotion. Unused balances will not be refunded. The Water Ceremony, as well as any other spa service, requires a reservation with your Concierge or directly at the spa.
- The 45-minute professional photo session with The Evera Collective is complimentary. Digital photos are not included. Upon completion, 80 to 120 photographs will be available for optional purchase, priced from $45 USD per photo. A reservation is required and must be scheduled at least two days in advance. A 4-hour notice is required for any cancellations before the session. The service is subject to availability and weather conditions. Contact our e-Concierge: conciergerm@velasresorts.com.
- This promotion is subject to availability and changes without prior notice. It is valid only for new bookings. Does not apply to groups or weddings and cannot be combined with other promotions.